



PSP
PlayStation®Portable

Go! Messenger

Powered by



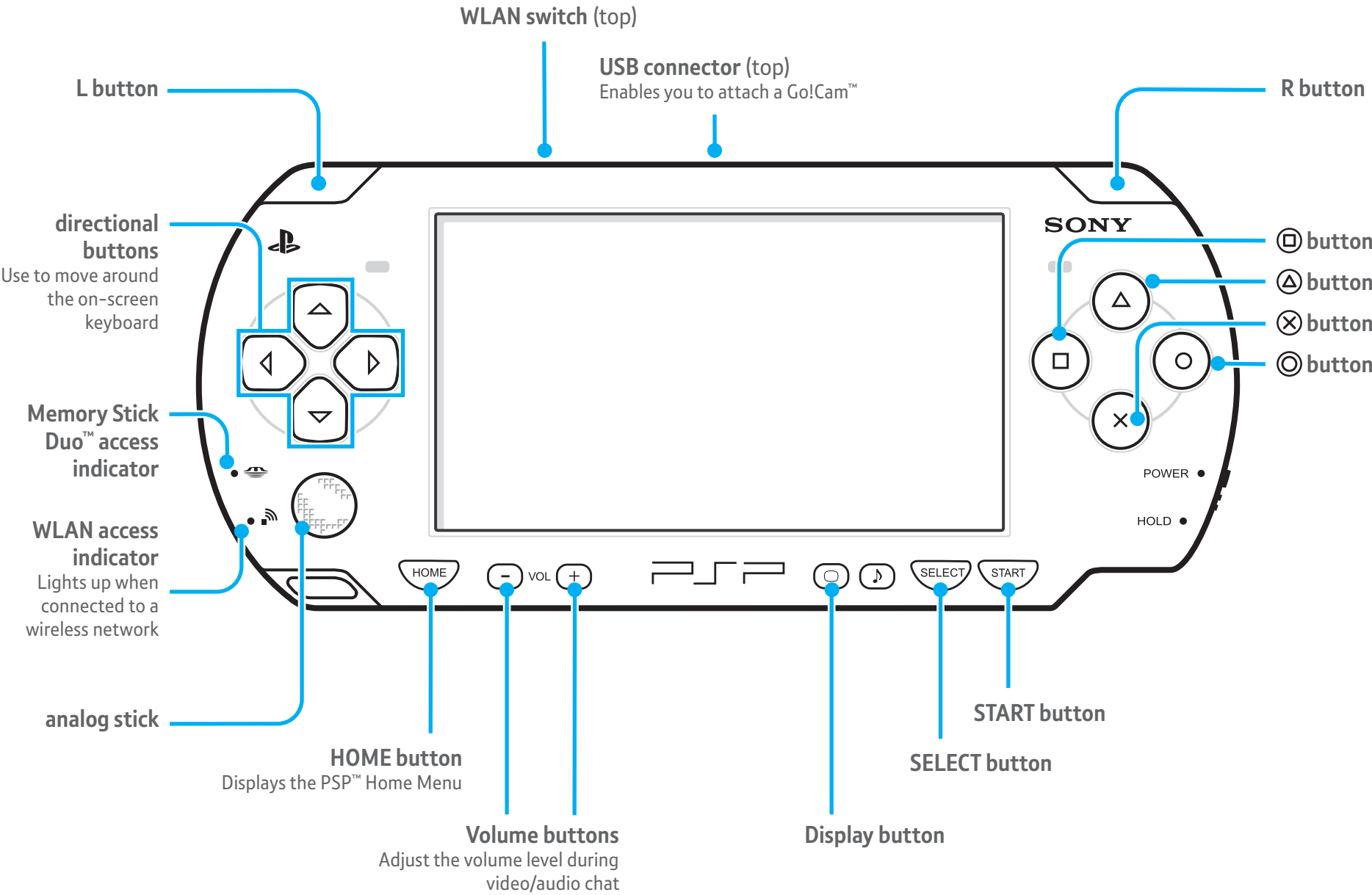
User Guide

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PSP™ overview

Controls for Go!Messenger™†



† Model shown is PSP™ Slim and Lite







Quick Start Guide

The basic steps to get up and running – for more detail please see the rest of this document




What do I need?

- Internet connection and wireless network
- bt.com username and password (you can get this when you register)
- Minimum of a 32MB Memory Stick Duo™
- PSP™ system software 3.9 or later
- Headset (optional)
- Go!Cam™ (optional)

1 Checking and upgrading your system software

- ❗ **Make sure your Memory Stick Duo™ is inserted, your PSP™ battery is fully charged and you are within range of a wireless Internet connection.**
- Switch on the **WLAN** button.
- Scroll to  (Settings), then  (Network Update) and press .
- Select a wireless connection and press .
- ✳ **If you have not got a wireless connection saved, select New Connection.**
- If new system software is found, press  to download it, then  again to install the update. After updating, you can delete the data from your Memory Stick Duo™.















2 Downloading the Go!Messenger™ software

- Select  (Network) from the Home menu.
- Scroll down to  **Go!Messenger** and press .
- Follow the on-screen instructions.

3 Register your Go!Messenger™ Account

- ✳ **You can register Go!Messenger™ from your PSP™ but it's faster and easier from your computer.**
- From your computer, go online to **www.gomessenger.bt.com**.
- Click on **Register for FREE** > and follow the on-screen instructions.

4 Log on and activate Go!Messenger™

- Using your PSP™, select  (Network), scroll down to  **Go!Messenger** and press . The Go!Messenger™ splash screen is displayed, then the Log On-screen.
- Select **Log On** and press .
- Select a network connection and press .
- Enter your bt.com username then scroll to the  (Enter) button and press .
- Enter your bt.com password then scroll to the  (Enter) button and press . Your account should be verified.
- Press  to store your profile.
- Press  to continue.
- Press  to select the default Message Storage setting. The Contacts screen is displayed and Go!Messenger™ checks for new messages.
- Press  to download any new messages or  to continue without downloading (you can download them later).

Your Go!Messenger™ account is activated.

Get started

Getting the most from Go!Messenger™

PSP™ only	Text chat
PSP™ + headset	Text and voice chat/message
PSP™ + headset + Go!Cam™	Text, voice and video chat/messaging

What else do I need?

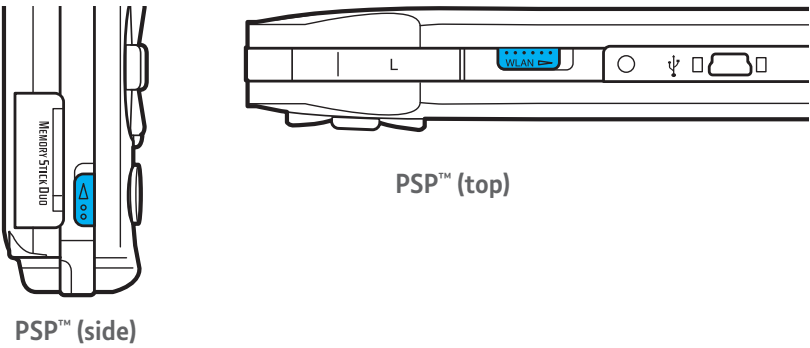
- Internet connection and wireless network
- bt.com username and password (you can get this when you register)
- Minimum of a 32MB Memory Stick Duo™
- PSP™ system software 3.9 or later

1 Checking and upgrading your system software

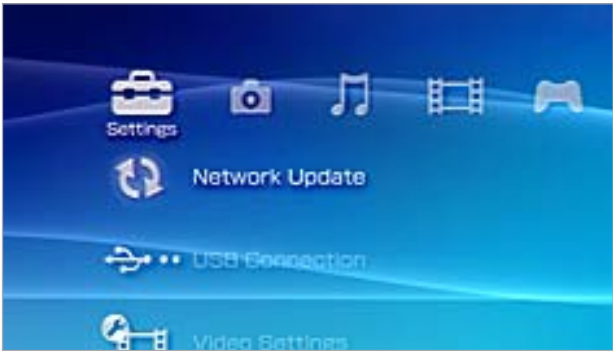
- ❗ Make sure your Memory Stick Duo™ is inserted and your PSP™ battery is fully charged.
- ❗ Please ensure you have sufficient space to install the system software (minimum 23MB of space available).
- ❗ You must be within range of a wireless Internet connection.
- ❗ During an update:
 - Do not remove the Memory Stick Duo™.
 - Do not turn off the system.
 - Do not disconnect the AC Adaptor.

If an update is cancelled before completion, the system software may become damaged, and the system may require servicing or exchange.

1 Switch on the **WLAN** switch.



2 Scroll to (Settings), then (Network Update) and press .




3 Select a wireless connection and press .



- * If you have not got a wireless connection saved, select **New Connection** and enter the network details. See **Network** section of your PSP™ Quick Reference guide.

The system checks your connection.

When a successful connection is made, the green wireless connection indicator  lights up.

- 4 Network Update checks for new system software. Press  to download the new system software.



- 5 Once downloaded, press  to install the update.
















After updating, you can delete the data from your Memory Stick Duo™.

- * For other ways to upgrade your system software, see **Updating the System Software** section of your PSP™ Quick Reference guide.

Downloading the Go!Messenger™ software

With the right system software installed, you can now download the Go!Messenger™ software to your PSP.

- * Please make sure you have at least 23MB memory available on your Memory Stick Duo™.
- 1 Select  (Network) from the Home menu.
 - 2 Scroll down to  **Go!Messenger** and press . You will see a confirmation screen to start the browser, select **Yes** and press  to start.
 - 3 The Network screen will ask you to select your Connection. Scroll to select a network and press .
 - * For additional help on connecting to wireless networks, please see our 'Getting Connected to a Wireless Network' section on page 26.
 - 4 A screen opens displaying the terms and conditions. (These must be accepted before download.) Press  to accept the terms and conditions, then select download and press .
 - 5 Select **Yes** and press . Two files will now be downloaded to the Memory Stick Duo™.
 - 6 Once the download is completed you are taken back to the download page. Press  to confirm and  again to exit the browser. You will need to press  for **Yes** to confirm you are exiting the browser.
- The Go!Messenger™ application is now downloaded. Selecting  and pressing  will start Go!Messenger™.

Register your Go!Messenger™ Account

- * You can register Go!Messenger™ from your PSP™ but it's faster and easier from your computer.

From your computer, go online to www.gomessenger.bt.com and click on **Register for FREE >**.

- 1 Follow the on-screen prompts to select your preferred language and your country, then click **Next Step>**.

The screenshot shows the 'Sign up for a Go!Messenger account' page. At the top, there are navigation tabs: Home, What is it?, Your account, Shop, and Help. Below the tabs is a progress bar with seven steps: 1.Region, 2.Register, 3.Account info., 4.Personal, 5.Nickname, 6.Terms, and 7.Congratulations!. Step 1, 'Region', is highlighted. The main content area is titled '1. Region' and contains two sections: 'Choose your preferred language:' with a dropdown menu set to 'English', and 'Choose your country:' with a dropdown menu set to 'Select country'. Below the country dropdown is a link 'My country isn't listed'. At the bottom right is a red button labeled 'Next step >'.

- 2 Register for your free bt.com account.

The screenshot shows the 'Sign up for a Go!Messenger account' page. The progress bar now highlights step 2, 'Register'. The main content area is titled '2. Register for your FREE BT.com account'. It contains a paragraph: 'Go!Messenger is powered by BT, so in order to use it, you'll need to register for a FREE BT.com account - you don't need to be a BT customer to do this.' Below this is another paragraph: 'This will allow you to use all the facilities available through Go!Messenger and access our help and support pages.' At the bottom are two red buttons: 'I HAVE a BT.com account >' and 'I DON'T have an account >'.

If you have one already, click **I HAVE a bt.com account>** to enter your username and password.

Otherwise, click **I DON'T have an account>**.

- 3 Enter your Account info then click **Next Step>**.

The screenshot shows the 'Sign up for a Go!Messenger account' page. The progress bar now highlights step 3, 'Account info.'. The main content area is titled '3. Account info.' and contains a section 'Create a BT.com account'. It has four input fields: 'Create a username:', 'Create a password:', 'Confirm password:', and 'Email address:'. Below the password fields is a note: 'Use this to login to your account later'. At the bottom right is a red button labeled 'Next step >'.

- * Please note the username and password will also be used for logging into Go!Messenger™ on your PSP™, but will be separate from your Nickname (step 5).

- 4 Enter your personal details then click **Next Step>**.

The screenshot shows the 'Sign up for a Go!Messenger account' page. The progress bar now highlights step 4, 'Personal'. The main content area is titled '4. Personal' and contains a section 'Personal Details'. It has four input fields: 'Title:' (a dropdown menu set to 'Select'), 'First Name:', 'Last Name:', and 'Date Of birth:' (three dropdown menus for Day, Month, and Year). Below the date fields is a note: 'We need this for added security.' At the bottom right is a red button labeled 'Next step >'.

- 5 Create a Nickname. This is your Go!Messenger™ Contact name and will be the name your friends use to contact you. Click **Next Step**>.

The screenshot shows the 'Sign up for a Go!Messenger account' page. The progress bar at the top indicates steps 1 through 7, with '5. Nickname' highlighted. The main heading is '5. Nickname'. Below it, the text says 'Create your Go!Messenger Nickname'. A sub-heading asks 'What's my nickname for?' and explains that this is what others will see. There is a text input field labeled 'Create your own:' and a list of suggestions: 'johnsmith', 'john.smith', and 'smith652'.

- 6 Read the Terms and Conditions. Then tick the Terms and Conditions checkbox (and keep up-to-date checkbox if you wish) and click **Submit Registration**>.

The screenshot shows the 'Sign up for a Go!Messenger account' page. The progress bar at the top indicates steps 1 through 7, with '6. Terms' highlighted. The main heading is '6. Terms & Conditions'. There are two checkboxes: 'I acknowledge that I can't make emergency service calls and I have read the [Terms and Conditions](#).' and 'I would like to be kept up-to-date about Go!Messenger.'. A red button labeled 'Submit registration >' is at the bottom right.

- 7 Congratulations! Your registration is complete. Click **Finish**.

The screenshot shows the 'Sign up for a Go!Messenger account' page. The progress bar at the top indicates steps 1 through 7, with '7. Congratulations!' highlighted. The main heading is '7. Congratulations!'. Below it, the text says 'Congratulations!'. A sub-heading says 'Thank you for signing up to Go!Messenger. You will receive an email within 48 hours confirming your BT.com and Go!Messenger account setup. These emails will contain further instructions on how to start making calls, as well as how to edit any of your account details below.'

You will receive two email confirmations with your username and password. You can then access Go!Messenger™ on your PSP™.

Log on and activate Go!Messenger™

- 1 Select (Network), scroll down to Go!Messenger and press . The Go!Messenger™ splash screen is displayed, then the Log On screen.



- 2 Select **Log On** and press .













- * If not already connected to your wireless network, you are asked to select your network connection again. For additional help on connecting to wireless networks please see our 'Getting Connected to a Wireless Network' section on page 26.


- 3 Enter your bt.com username then scroll to the (Enter) button and press . (See next page for help using the on-screen keyboard.)



* Using the on-screen keyboard

When the keyboard is displayed: Use the directional buttons to highlight a key and press **X** to select it.

	Accented characters		Cancel and close keyboard
	Other characters		Delete
	CAPS lock		Space
	Shift	Use the L button and R button to move the cursor left and right	
	Backspace		
	Enter	Pressing  highlights the  key. Pressing  again selects it.	

- 4 Enter your bt.com password then scroll to the  (Enter) button and press **X**. Your account should be verified.



- 5 Press **X** to store your profile. This is recommended as it will make logging in easier in the future. The Message Storage screen is displayed.



- 6 On the Message Storage screen, press **X** to continue.



- 7 Set the required amount of storage space for messages. Press **X** for the default setting, or press the left and right buttons for your own setting, then press **X** to apply.

* The default will store 20 messages.

Go!Messenger™ then connects and your Contacts screen is displayed. Go!Messenger™ checks for new messages.



- 8 Press **X** to download any messages and display the Contacts screen. Or press **C** to go to Contacts without downloading (you can download them later).








Activation is complete.

- * Your Log On details are only required on first activation of Go!Messenger™, unless you have not stored your profile to your Memory Stick Duo™. After that you may be prompted for them periodically but this is for security purposes only.

Using Go!Messenger™

Open Go!Messenger™

Once you have registered your account and logged on for the first time:

- 1 Select , scroll down to  and press .
- 2 Select your wireless connection and press .
- * For best performance look for at least two bars on the wireless signal strength indicator ().
- * Go!Messenger™ may check for new messages. Press  to download any messages, or press  to continue and download them later.
- 3 The first menu – the Contacts screen – is displayed. From here you can access all the main features, shown in the menu bar on the left of the screen.

Open the Go!Messenger™ menus

Press **and hold** the **L** button and use the up or down buttons to highlight the menu you want to open. Then **release** the L button to open the highlighted menu.



Contacts



Messages



Text Chat



Services



Search



Settings

Use the directional buttons to select the options within the menu.

- * To exit Go!Messenger™, press , select Yes and press .

Contacts

Add Contacts


- 1 Open the **Contacts** menu. All Contacts (if any) are displayed.



- 2 Select **<Add Contact>** and press .






- 3 Enter the details for your Contact. As a minimum requirement you must include the Contact's **Nickname**.

- ❗ The Nickname is the one your Contact entered when first registering their Go!Messenger™ account. You must exchange your Nickname with your friends in order for you to be able to call one another.
- ✳ Maximum 15 characters for the Forename and Surname.
- Select **View/Edit Group Membership** and press  to add your Contact to a Group (see page 23).



- 4 Press  to close the screen.







- 5 Press  to add the new Contact to your Contacts list,  to continue editing or  to return to Contacts without saving.
- 6 Your Contact(s) have to accept your request.

Edit/delete Contacts

Once you have added Contacts to your Contacts list, the **Contact Options** menu becomes available.

- 1 Scroll to the Contact you want to edit or delete and press . The Contact Options menu opens from the right of the screen.
- 2 Scroll to **View/Edit Contact** or **Delete Contact** and press . Then follow the on-screen instructions.

✳ Blocked and Subscribe

- Selecting **Blocked**  prevents your Contact from seeing you when you are online ( is Not Blocked). You cannot see or make calls to each other when blocked. You will still see their presence updates but they will not see yours.
- De-selecting **Subscribe** () means you will see this Contact as offline ( is Subscribed). You will no longer receive their presence updates but they will receive yours.

Contact subscription

You can also add a Contact by giving your details to a friend and when they invite you to be their buddy, add them to your Contacts using **Contact Subscription**.

When your friend calls:



Press **X** to add the caller to your Contacts list.

Press **Circle** to decline.

Press **Triangle** to block the Contact.

Contacts presence status

Icons next to your Contacts in the Contacts list represent their online status.

	Online	Online and available – you can call
	Offline	Not available to be called
	Busy	Online but not available
	Busy call	Busy on a Go!Messenger™ call
	Busy video	Busy on a Go!Messenger™ video chat
	Unknown	Status currently unknown – not available

* To set your own presence status, see ‘Set Presence’ on page 24.

* You will see when a Contact comes online via the ticker bar at the bottom of the screen.

Make a video call

Slot a camera into the USB connector on top of your PSP™.

* For best sound quality, we recommend a PSP-2000 compatible headset.

* Headphones can be plugged in for extra privacy but cannot be used in isolation, to make a call you need a microphone. Microphones are included with Go!Cam or headsets.

1 Scroll to a Contact and press **X**. The Contact Options menu appears.



2 Select **Video Chat** then press **X** to dial.



* You can press **Circle** to cancel, then either **Triangle** if you want to leave a message or **X** to return to the Contacts screen.

If the caller rejects your call, you will see:



Press **X** **Retry**, **△** **Leave Message**, or **○** to cancel and return to the Contacts screen.

- 3 When the receiver accepts your call your video image is connected.
The small image on the right shows you what the other person is seeing.



- Press **△** to switch between full screen and standard screen.
 - Adjust the volume by pressing the **VOL-** and **VOL+** buttons.
- 4 Press **○** to hang up.

If the other person hangs up, you will see:



Press **X** to continue.

Make a voice call

- * **Headphones** can be plugged in for extra privacy but cannot be used in isolation, to make a call you need a microphone. Microphones are included with Go!Cam or headsets.

- 1 Scroll to a Contact and press **X**. The Contact Options menu appears.
- 2 Select **Voice Chat** then press **X** to dial.



- * You can press **○** to cancel, then either **△** if you want to leave a message or **X** to return to the Contacts screen.

If the caller rejects your call, press **X** **Retry**, **△** **Leave Message**, or **○** to cancel and return to the Contacts screen.

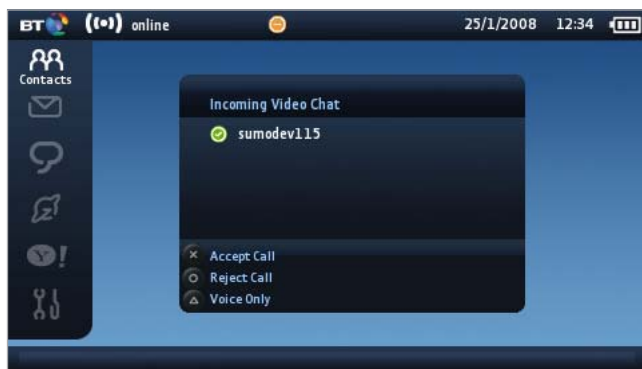
- 3 When the receiver accepts your call the **Connected** screen is displayed.
- Adjust the volume by pressing the **VOL-** and **VOL+** buttons.
- 4 Press **⊙** to hang up.

If the other person hangs up, press **⊗** to continue.

Receiving calls

When you are called, you receive the incoming call message.

Receive a Video call



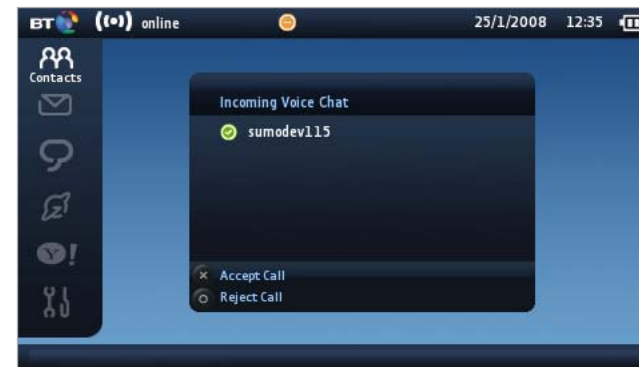
Press **⊗** to accept the video call or **⬆** to accept and send your voice only.

- * As a voice call you will see your Contact's video but they will get a blank video of you.

Press **⊙** to reject the call. The caller has the option of leaving a message.

- * During a call, press **⊙** to hang up.

Receive a Voice call



Press **⊗** to accept the call or **⊙** to reject. The caller has the option of leaving a message.

- * During a call, press **⊙** to hang up.

Missed call alert

If you miss a call, the screen shows:




Press **⊗** to open the Missed Calls tab – showing your list of missed calls – or **⊙** to return to your current application.




Messages

Message alert

Go!Messenger™ checks for new messages every time you connect to the network. You choose when to download them.

If you have new messages, or you are online and receive new messages, a white envelope  is displayed at the top of the screen.



Open the Messages menu

- 1 Press and hold the **L** button. Press the down button to highlight  **Messages**. Release the **L** button. The Messages screen is displayed.
- 2 Select **Check for new messages** and press .
- 3 Press  to download any new messages to the Inbox.









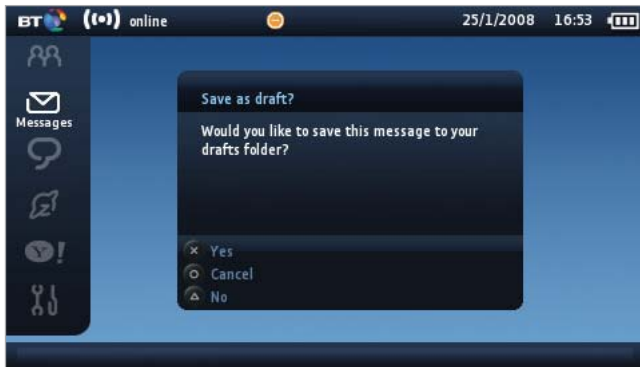
Send a video message

You can record a video message up to 15 seconds long and send it to one or more Contacts.

- 1 Press the up or down buttons to select **New Message** and press .
- 2 Press the up or down buttons to select **Video Message** and press . The Video message screen is displayed.



- 3 Select **Record** and press  to start recording. Press  again to stop recording.
- To play back your video message, press the up or down buttons to select **Review** and press .
 - To stop playback, press .
 - If you want to record a new message, select **Record** and press .
 - To save it for later, select **Save and Close**, then press . This stores it in the Drafts tab and returns you to the main messages screen.



- To cancel and return to the video message screen, press ⓪.
 - To return to the main Messages screen, press Ⓜ.
- 4 To send your video message now, select **Send**, then press ⓧ. Your Contact list is displayed.
 - 5 Scroll up or down to the Contact you want and press ⓧ. A ✔ is displayed next to the Contact. To de-select, press ⓧ again.
- * You can also send a video message from your **Contacts** menu, directly selecting the Contact you wish to message followed by **Video Message**.



- To add more Contacts to your send list, scroll to another Nickname and press ⓧ.
- To send your video message, press Ⓜ.
- To cancel press ⓪.

Send a voice message

Voice messages can be up to 30 seconds long and can be sent to one or more Contacts.

- 1 From the Messages screen, select **New Message** and press ⓧ.
- 2 Select **Voice Message** and press ⓧ. The voice message screen is displayed.



- 3 Select **Record** and press ⓧ to start recording. Press ⓧ again to stop recording.
 - To play back your voice message, press the up or down buttons to select **Review** and press ⓧ.
 - To stop playback, press ⓧ.
 - If you want to record a new message, select **Record** and press ⓧ.
 - Select **Save and Close** then press ⓧ to store it in the Drafts tab and return to the main messages screen.
 - To cancel, and return to the voice message screen, press ⓪.
 - To return to the main Messages screen, press Ⓜ.
- 4 To send your voice message now, select **Send**, then press ⓧ. Your Contact list is displayed.
- 5 Scroll up or down to the Contact you want and press ⓧ. A ✔ is displayed next to the Contact. To de-select, press ⓧ again.
 - To add more Contacts to your send list, scroll to another Nickname and press ⓧ.
 - To send your voice message, press Ⓜ.
 - To cancel press ⓪.

Storing messages

When the Messages screen is displayed, press left or right to select from the following tabs.

Inbox – Contains your downloaded messages.

Select a message, press ⊗ then choose an option:

- **Play** the message.
- **Reply** – with either video or voice message.
- **Forward** – to one or more people in your Contacts list.
- **Delete** the message.
- **Voice Chat** – to make a voice call.
- **Video Chat** – to make a video call.

Sent items – Contains messages you have sent, stored on your Memory Stick Duo™.

Select a message, press ⊗ then choose an option:

- **Play** the message.
- **Forward** – to one or more people in your Contacts list.
- **View Recipients** – see who you have sent the message to.
- **Delete** the message.

Outbox – Contains messages you have created but not sent, for example, when offline.

Select a message, press ⊗ then choose an option:

- **Play** the message.
- **Send** – to one or more people in your Contacts list.
- **View Recipients** – see who you have sent the message to.
- **Delete** the message.

Drafts – Contains messages you have created and saved without sending.

Select a message, press ⊗ then choose an option:

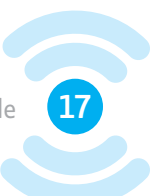
- **Play** the message.
- **Send** – to one or more people in your Contacts list.
- **View Recipients** – see who you intended sending the message to (blank if no recipient selected).
- **Delete** the message.

Pending – Contains messages stored on the Go!Messenger™ server which have not yet been picked up by your Contact.

Select a message, press ⊗ then choose an option:

- **View Status** – see which of your Contacts has yet to download your message.
- **Delete** the message – it will not be sent to anyone who has yet to download it.

✱ **To save space on Go!Messenger™ you can delete old unread messages.**



Text Chat

The Text Chat menu lets you have an Instant Message (IM) conversation with a Contact.



Open the Text Chat menu

Press and hold the L button. Press the down button to highlight  **Text Chat**. Release the L button.

The Text Chat screen is displayed.



To start a Text Chat

- 1 Press  to select **Invite Contact**. Only online Contacts are listed.
 - 2 Press the up and down buttons to select a Contact, then press . The Contact's Nickname appears next to yours.
- * Your Contact does not receive the invite until you type your first message.



- 3 When your Contact joins your Text Chat, the screen shows:



- 4 Select **Type Message** and press . The Text Chat keyboard is displayed.


- * Use the  button to enter and  to add a space.




- Use the keyboard to type your message, select  (Enter) and press . The message appears in the text window.
- Use the analog stick to scroll through the text in the window.

To join a Text Chat



When you are invited, press and hold the **L** button. Now press up or down until Text Chat is highlight. Release the **L** button. Your Contact's message is displayed.

- * A Text Chat icon  will appear on the top line of the screen when you receive a new chat request.

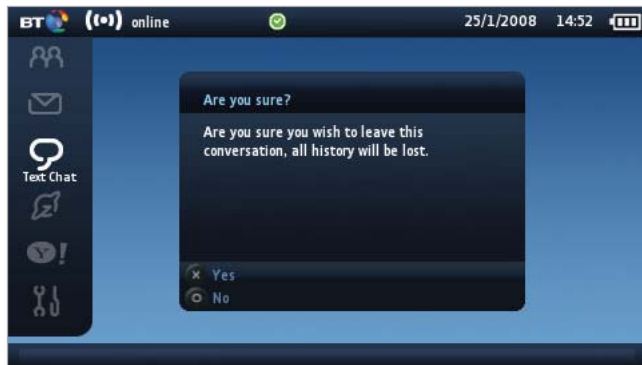


- To join, select **Type Message** and press .
- To decline, select **Leave Chat** and press .

To leave a Text Chat

Press  to return to the main Text Chat screen then press .

You are asked to confirm.





Press  to confirm or  to cancel and return to chat.



Multiple Text Chat conversations

You can invite one Contact to each text chat but you can have multiple text chats at one time.


When you are on a Text Chat with your first Contact:

- 1 Press left or right to open a separate tab.
- 2 Press  to display your list of Contacts. Select the Contact you want and press .

To switch between multiple Contacts

- * You can only change tab when the keyboard is not displayed, press  to close the keyboard.
- 1 Press left or right to open the Contact tab you want, select **Type Message** then press .
 - * You can scroll the main windows using the analog stick, or by holding the **R** button down.


Open the Services menu

Press and hold the **L** button. Press the down button to highlight  **Services**. Release the **L** button.

The Services screen is displayed:




Online Help

Press the up or down buttons to highlight **Online Help** then press . Follow the on-screen prompts to continue.

On the Help Forum, you can search for answers to questions about almost anything to do with Go!Messenger™.

There are also FAQs and Video Help sections.

My Account

- 1 Press the up or down buttons to highlight **My Account** then press . Follow the on-screen prompts to continue.
- 2 When asked, enter your bt.com username and password.

In My Account you can:

- View latest **News** about Go!Messenger™.
- View and change your **Personal** account details.
- View and change your **Security** details.
- View and change your **Service** details.

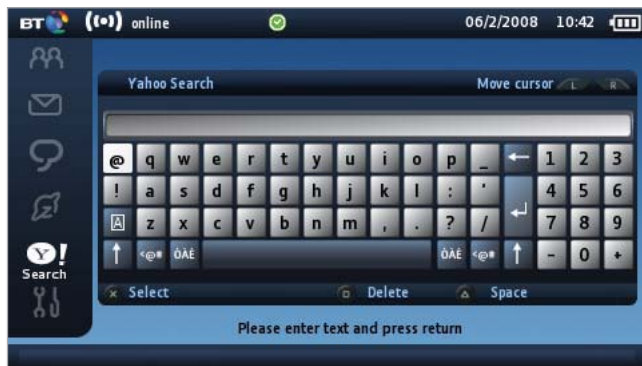
Y! Search

Use Yahoo!® to search the Internet

Open the Search menu

Press and hold the **L** button. Press the down button to highlight **Y! Search**. Release the **L** button.

The keyboard is displayed:



Type in what you are searching for and click ↵ (Enter). The results screen is displayed.

✱ To return to the keyboard at any time, press ⌂.

✱ You can use the **START** button for the Enter key.

Settings




Open the Settings menu

Press and hold the **L** button. Press the down button to highlight  **Settings**. Release the **L** button.

The Settings menu is displayed:







Language

- 1 Press  to open **Language**.
- 2 Press the left or right buttons to highlight the language you want and press . Or press  to return without change.

Disconnect from service

This option connects or disconnects you from the service, so you can switch between online and offline.

★ Useful if you lose wireless connection.



- 1 Scroll down to **Disconnect from service** and press .
- 2 If you are online, press  to disconnect. If you are offline, press  to reconnect. Or press  to cancel.

Call History

View Missed, Incoming, Outgoing and All calls. Calls are sorted by date, with the most recent at the top.

- 1 Scroll down to **Call History** and press .




- Press the left and right buttons to select a tab.
 - Press the up and down buttons to scroll through the list.
 - To delete all entries in the highlighted tab, select **Delete All** and press .
- 2 Press  on a highlighted entry to see the Call Record message box.



Use this to:

- **Send** a video or voice message to your Contact.
- **Reply** with a video or voice message.
- **Delete** the call record from the list.


Press  to return to the main Calls list screen.

User profile

View and edit your user profile.

- 1 Scroll down to **User Profile** and press .



- 2 Press the up and down buttons to select the detail you want to change and press .

- * Enter up to 15 characters for your Forename or Surname.
- * View/Edit Group Membership, Blocked and Subscribe boxes cannot be edited.

Press  to return to the main settings screen.



Groups

You can set up to 10 groups as a convenient way to sort your Contacts, for example arranging into groups like friends and family.


Scroll down to **Groups** and press . The Groups list is opened.



Create a group

- 1 Scroll up or down to select an empty Group field and press . The keyboard appears.
- 2 Enter the group name (maximum 12 characters) then select  (Enter).




Group options

Highlight a group from the list and press , the Group Options menu will be displayed.



Edit Group Name – press  to display the keyboard.

Edit Group Membership – you can add or remove Contacts from groups. A Contact can be stored in multiple groups.

- Press  to display a list of Contacts. Select the Contact you want and press . A  confirms they have been added to the group.

Delete Group – Press . Then press  again to confirm.

- * Deleting a group will not delete the Contacts within that group, just the group itself.

Blocked Contacts

Block Contacts so they cannot see your online presence.

- 1 Scroll down to **Blocked Contacts** and press ⊗.



- To block a Contact, scroll to the Contact, and press ⊗. The ✓ icon is displayed.
- To unblock a Contact, scroll to the Contact and press ⊗. The - icon is displayed.

Set Presence

You can change how others see your online status.

- 1 Scroll down to **Set Presence** and press ⊗. The **Status Options** menu is displayed.



- 2 Select the option you want. This will appear next to your name on other users' Contact screens. Your online presence is also shown on the top line of the screen.

- * Select <Empty> to display the keyboard for you to write your own custom status. This displays after your Nickname on your friend's contact list.
- * If you have already written an online message, this will appear on your Status Options next to X.

Contacts sorting

- 1 Scroll down to **Contacts Sorting** and press ⊗. The **Sorting** menu is displayed.



- 2 Scroll up and down to select the sorting option you want and press ⊗.

Ringtones

- 1 Scroll down to **Ringtones** and press ⊗.



- 2 Highlight Video or Voice calls and press ⊗.
- 3 Select an option and press ⊗. You hear a short clip of each option. Press Ⓢ to close the option box.

Save to sent items

Select whether your messages are stored or not stored in the Sent Items list after they have been sent.

- 1 Scroll down to **Save to Sent Items** and press (X).



- 2 Select **Enable** to store messages or **Disable** not to store messages.

Microphone

Adjust the microphone volume.

- 1 Scroll down to **Microphone** and press (X).

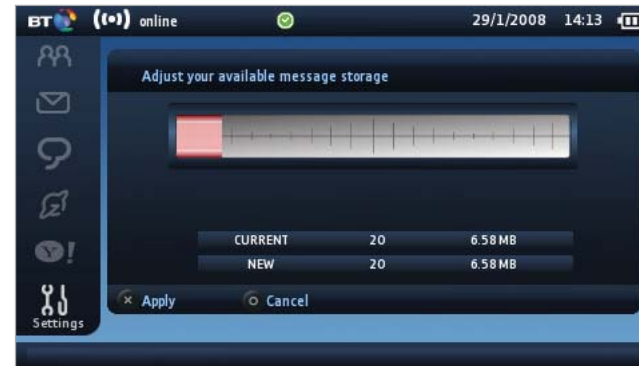


- 2 Press the left and right buttons to select **Low** or **High**.

Adjust message storage

Change the amount of memory allocated for saved messages on your Memory Stick Duo™.

- 1 Scroll down to **Adjust Message Storage** and press (X).



- 2 Press the left and right buttons to set the storage space. Depending on how much space is available on your Memory Stick Duo™ a maximum of up to 200 messages/64MB of storage can be allocated.

Press (C) to cancel without changing the setting.

Re-verify Account

Confirm that your account is valid by checking your username and password with those stored on the server.

Scroll down to **Re-verify Account** and press (X).

Remove Stored Password

Delete your account from Memory Stick Duo™.








- 1 Scroll down to **Remove Stored Password** and press (X).
 - 2 Press (X) to confirm or (C) to cancel. If you remove your password you will need to re-verify your account to use it again.
- ! Removing your stored password will delete your account from the Memory Stick Duo™. You should only need to do this if you are passing on your PSP™ to someone else, or moving to a new account.





Further help

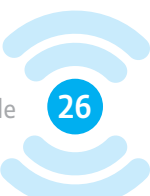
Useful Web videos, a full list of FAQs and the Sony user forum are available online at www.gomessenger.bt.com

Getting Connected to a Wireless Network

❗ Please ensure your WLAN switch is ON and that you are near the access point.

- 1 If you are doing this from home you may require the password security settings if these were used when you set up your wireless network. These password settings will use either a WEP key or a WPA-PSK key.
- 2 Select  (Network Settings) under  (Settings) from the Home Menu on the PSP™ and press the  button
- 3 Select **Infrastructure Mode** and press .
- 4 Select **New Connection** and press .
- 5 You will be presented with three available options: **Scan**, **Enter Manually** and **Automatic**. The **Scan** option (press ) searches for nearby wireless networks or WiFi hotspots and will pick up your home wireless network if you have one. These available networks will be listed, with the networks named under the SSID (Service Set Identifier) column.
- 6 Using the up and down buttons on your PSP™ highlight the network you want to use and confirm by pressing .
- 7 Choose the SSID setting you want to use and again use the right button to continue.

- 8 You then need to select your WLAN security settings. Your choice of option will be based on the information used when the home wireless network was set up.
- 9 If you press  for the edit button, you will be taken to a virtual keyboard which you can use to enter the security code you have. This code will be either the WEP key security code or the WPA-PSK security code.
- 10 When you have entered the details press  again to enter.
- 11 Next you will be presented with the **Address Settings** option. Most home networks can be configured using the **Easy** option.
- 12 Next you will be presented with the **Connection name** settings.
- * **Renaming the network connection is handy if you use your PSP™ in a number of different WiFi environments.**
- 13 Use the virtual on-screen keyboard to edit the connection name, pressing  when you have finished. To continue press the right button.
- 14 The next screen is a summary of your connection settings. If they are correct press the right button.
- 15 Next you will be prompted to save your settings by pressing  button.
- 16 Finally you will be offered the option of testing your connection.
- * **If you are unable to make a successful connection please visit playstation.com.**





Offices worldwide

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